

D-ORBIT'S QUALITY POLICY

D-Orbit is founded on the belief that the adoption of sustainable processes and the use of raw materials free from negative impact on human activity is a competitive advantage. Therefore, D-Orbit embraces the identity of a Benefit Corporation, aiming to generate profit while maintaining a strong social commitment.

D-Orbit requires that all actions and initiatives, both internal and external, take into account the wellbeing of its stakeholders and partners while pursuing a positive return.

To reach this objective, we adopt and stimulate a quality policy, through a structured Quality Management System (QMS), that strives to guarantee the highest standards of quality in pursuit of Customer satisfaction.

Quality is an integral part of the D-Orbit's business principles and this requires everybody to be engaged, to understand their responsibility and to be empowered to take actions.

At D-Orbit, our Quality Policy summarizes the essential elements of our commitment for excellence and includes:

- Fostering a quality mind-set with the objective of developing, manufacturing and providing products and services that:
 - ◊ Are compliant with contractual requirements, law and applicable regulations;
 - ◊ Are compliant with internal requirements;
 - ◊ Are designed and manufactured in line with the highest technical and technological levels;
 - ◊ Have a competitive price, achieved through an efficient management of all manufacturing processes.
- Continuously challenging ourselves to improve the Quality Management System, with full transparency, to guarantee product safety and prevent incidents;
- Encouraging participation and promotion of quality responsibilities amongst all employees and third parties through standards, education, training and coaching, supervision and effective communication.

Quality is the foundation of our Organization and is fully embedded in our purposes and values.

Teamwork, engagement, ownership and support by everyone are vital for achieving our Quality objectives. In this context, we are committed to provide the required leadership, management and resources.

D-Orbit reviews the quality policy annually and communicates it to employees and third parties.

Taken from D-Orbit QMS Quality Manual – MNQ-SGQ-001-07

